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Chiltern & South Bucks Joint Overview & Scrutiny Committee

Monday 1 October 2018 at 6.30 pm

Room 6, South Bucks District Council, Capswood, Oxford Road, Denham UB9 4LH

AGENDA

Item

- 1. Evacuation Procedure
- 2. Election of Co-Chairman

The Committee is asked to elect the South Bucks Co-Chairman for the 2018/19 Municipal Year.

Note: the Chairmanship of the Committee shall alternate between Councils each meeting

- 3. Apologies for Absence
- 4. Declarations of Interest
- 5. Joint Overview and Scrutiny Terms of Reference (Pages 3 4)

Appendix 1: Terms of Reference (Pages 5 - 6)

Appendix 2: Procedure Rules (Pages 7 - 12)

6. Customer Experience Programme Update Report (Pages 13 - 20)



Chief Executive: Bob Smith Director of Resources: Jim Burness Director of Services: Steve Bambrick

- 7. Update on Implementation Project for Shared ICT Strategy (*Pages 21 24*)
 - Appendix 1: Outline Programme Plan to Implement the Shared ICT Strategy (Pages 25 28)
- 8. Joint Overview and Scrutiny Work Programme (*Pages 29 30*)
- 9. Exclusion of the Public (if required)

To resolve that under Section 100(A)(4) of the Local Government Act 1972 the public be excluded from the meeting for the following item(s) of business on the grounds that it involves the likely disclosure of exempt information as defined in Part I of Schedule 12A of the Act.

Note: All reports will be updated orally at the meeting if appropriate and may be supplemented by additional reports at the Chairman's discretion.

Membership: Chiltern & South Bucks Joint Overview & Scrutiny Committee

Councillors: A Bacon

P Bastiman M Bezzant M Bradford T Egleton M Lewis V Martin C Rouse N Varley J Waters

Audio/Visual Recording of Meetings

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If you would like this document in large print or an alternative format, please contact Democratic Services.



Chief Executive: Bob Smith Director of Resources: Jim Burness Director of Services: Steve Bambrick